## UCLA Health

Disparities in Telehealth Usage Across Gender, Language, and Race/Ethnicity
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## Introduction

- The California Health Interview Survey (CHIS) is the nation's largest state health survey and provides a database from over 20,000 households in California covering a broad range of health topics
- CHIS demonstrates Telehealth usage growing in California since the COVID-19 Pandemic

Results
California Telehealth Usage Statistics in 2022


- In 2018 (pre COVID-19) the majority of male telehealth users were White (738 ( $65.6 \%$ )), 103 ( $9.2 \%$ ) were Latino, 74 ( $6.6 \%$ ) Asian, 69 ( $6.1 \%$ ) African American, and 20 (1.8\%) American Indian/Alaska Native.
- Similarly in 2022, while 2,234 ( $54.1 \%$ ) of male telehealth users were White, only 498 ( $12.1 \%$ ) were Latino, 649 ( $15.7 \%$ ) were Asian, 204 ( $4.9 \%$ ) were African American, and 47 (1.1\%) were American Indian/Alaska Native.


## Results

## Language Barriers in Telehealth Use in 2022

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918 (4.3%) of all CA adults in
survey speak only Spanish
3,157 (14.7\%) of all CA adults in survey speak Spanish and English at home
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## Conclusion

- Large disparities in telehealth usage identified a significant gap in healthcare equity for Men of Color in California across gender and race/ethnicity, despite high satisfaction with telehealth
- Men of Color have historically faced worse health outcomes, and it is crucial to prevent further exacerbation of existing disparities as telehealth becomes more widespread in Urology
- Addressing this disparity and improving telehealth access could be key to improving some healthcare outcomes overall in these populations
- Policymakers and community advocates could use this data and implement support programs that facilitate access to care. Examples include:
- Maintaining phone visits as an option for telehealth
- Subsidized internet and computers/ phones to decrease gaps in technology access
- Expanded interpreter services to decrease language barriers

